

# SEAKEEPER CRATE RECEIPT INSPECTION



PRODUCT ALL SEAKEEPER STABILIZERS

## PURPOSE

This bulletin provides definitive receipt inspection criteria to be used by Seakeeper partner OEMs and Dealerships when receiving a Seakeeper gyro from a shipper.

## BACKGROUND

Though much engineering design has been invested in the Seakeeper gyro shipping crates to prevent physical damage by typical shipping mishaps, damage still rarely occurs. A receiving agent must quickly ascertain the Seakeeper's condition, based on an external crate inspection, to sign and accept responsibility for receipt of the Seakeeper gyro.

Any evidence of a crate penetration or tipping should be closely scrutinized and documented on the shipper's bill of lading.

## PROCEDURE

1. **VISUALLY INSPECT** crate exterior for evidence of following:
  - a. Penetration in wood panel sides and top.
  - b. Misalignment of crate edges or corners or disassembled crate or broken band straps.



- c. Damaged or missing crate fastening hardware.

*Crate missing four clip brackets on top and side edges*



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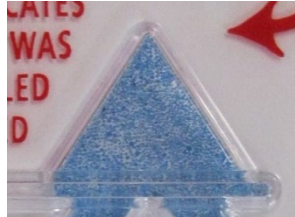
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2. **INSPECT** crate's Tip-N-Tell® indicator for evidence of tipping as follows:

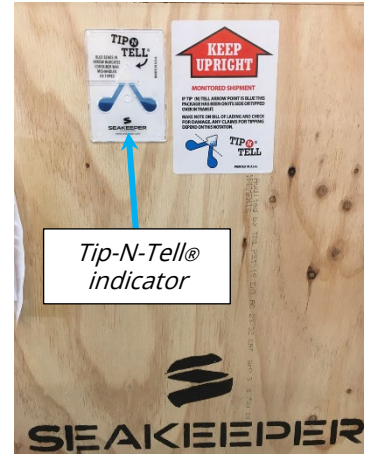
a. **NOTE** an abundance of blue beads in triangle section of indicator as shown in examples below.



*Image shows indication of tipping*



*Image shows indication of tipping 180°*



b. **IF** indicator has few scattered beads as shown below, **THEN CONSIDER** tip indicator as satisfactory (not an indication of tipping).



*Image shows random beads in triangle by static electricity*

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- 3. **IF** damage to crate evident or tip indicator unsatisfactory, **THEN PERFORM** one of following:

**NOTE:**

- Generally, carriers require notice of loss or damage within 5 days from date of delivery.
- Avoid phrases such as "subject to inspection" or "possible damage." Such notations are not considered valid by carriers.

- a. Either **RECEIVE** shipment (preferred):
  - i. **NOTATE** damage on Bill of Lading / Proof of Delivery **AND SIGN**. (Obtain a copy)
  - ii. **PHOTOGRAPH** damage of crate and Tip-N-Tell®.
  - iii. **SUBMIT** copy of BOL/POD, P.O., invoice or S.O. number, and photo of damage to Seakeeper Product Support Team within 48 hours at support@seakeeper.com.
  
- b. Or **REFUSE** shipment:
  - i. **NOTATE** reason for refusal on Bill of Lading **AND SIGN**. (Obtain a copy)
  - ii. **PHOTOGRAPH** damage of crate and Tip-N-Tell®.
  - iii. **SUBMIT** copy of BOL/POD, P.O., invoice or S.O. number, and photo of damage to Seakeeper Product Support Team within 48 hours at support@seakeeper.com.

\*\*\*\*\* **END** \*\*\*\*\*

| Revision | Description     | Approval   | Date      |
|----------|-----------------|------------|-----------|
| 1        | Initial release | A Patricio | 11NOV2022 |