SEAKEEPER 10 DRIVE SOFTWARE ISSUE



PRODUCT

SEAKEEPER 10

ISSUE

It has been identified that some Seakeeper 10 models may continue running at or near 1000 RPM after the flywheel motor is turned off and the AC supply breaker remains ON. This unintended behavior can lead to operational inconsistencies and potential safety concerns. Symptoms include the flywheel continuing to run at near 1000 RPM despite turning the flywheel motor off and no error codes or warnings displayed on the MFD or optional 5-inch display app.

RECOMMENDED ACTIONS

Owners are asked to contact a local Seakeeper-certified dealer to update the drive software. Additionally, after securing stabilization, ensure the AC supply breaker to the Seakeeper is turned OFF.

Seakeeper-certified dealers may be found on the <u>Dealer Locator</u> web page (https://www.seakeeper.com/find-us/).