

REQUIRED SEAWATER BALL VALVE INSTALLATION



PRODUCT SEAKEEPER 5 / 6 / 9 / 10 / 14 / 18 / 40

OVERVIEW

Effective **January 2026**, Seakeeper requires Original Equipment Manufacturers and Authorized Dealers to install a Seakeeper-supplied seawater ball valve (P/N 20762) for all seawater plumbing systems on Seakeeper models 5/6, 9, 10, 14, 18, and 40. This valve must be installed between the inlet seacock valve and the seawater pump.

The requirement applies to:

- All new installations of the models listed above installed on or after January 2026.
- Existing installations that are still under the standard 2-year/2,000-hour factory warranty when a customer requests such update, for which Seakeeper will supply the seawater ball valve at no charge and cover standard labor hours to install when performed in accordance with this Product Update Bulletin.

BACKGROUND

Seakeeper models with on-demand cooling utilize a dedicated seawater pump powered through a DC relay. This design is intended to provide optimal levels of seawater cooling to the Seakeeper to maintain critical tolerances of internal components.

Through continued field experience across a wide range of vessel configurations and operating conditions, Seakeeper has identified scenarios in which unintended seawater flow may occur downstream to the heat exchanger when the Seakeeper controls do not command cooling.

This condition may be influenced by factors such as seawater inlet pressure, back-pressure, or plumbing configurations outside of Seakeeper's control. Installation of the valve removes the potential for unintended seawater flow, helping ensure that cooling occurs only when commanded by the system, thereby further enhancing overall reliability.

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REQUIREMENTS AND INSTALLATION GUIDANCE

- Installers may continue using their preferred pump, sourced from Seakeeper or from an independent supplier, provided that the required Seakeeper valve is installed. In either case, the valve must be installed in the seawater pump's suction line.
- Do not install the valve on the discharge side of the seawater pump due to risk of pressure buildup and blown hoses.
- Update Software to latest available version for the respective model utilizing the Seakeeper Service Tool.
- This Product Update Bulletin does not alter previously approved installation manuals but establishes an additional requirement intended to enhance system performance and consistency across installations.

IMPLEMENTATION & SUPPORT

Installers should review each vessel's seawater plumbing layout and verify compliance with these updated requirements within a reasonable service interval.

For applicable Seakeeper models still under warranty, Seakeeper will supply the valve and harness at no charge and provide coverage of the standard up to two (2) labor hours for valve installation when performed in accordance with this Product Update Bulletin. An email notification will be distributed to all customers with active warranty registrations on applicable Seakeeper models. Dealers are encouraged to proactively support their local customers in adhering to this Product Update Bulletin notice.

APPLICABILITY

The installation of the valve is applicable to the following Seakeeper models and serial ranges currently within their standard factory or extended warranty period at the time this Product Update Bulletin is issued:

- Seakeeper 5/6: 5/6-211-2771 and above
- Seakeeper 9: 9-212-3388 and above
- Seakeeper 10, 14, 18, and 40: all serial numbers

For assistance, contact:

support@seakeeper.com (Americas)

emeasupport@seakeeper.com (Europe, Middle East, Asia)

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WARRANTY NOTICE

For all new installations of Seakeeper Models 5/6, 9, 10, 14, 18, and 40, shipped on or after January 2026, installation of the Seakeeper-supplied valve is a required component of the approved seawater plumbing configuration, as documented in the updated Installation Manuals and this Product Update Bulletin. Proper installation in accordance with Seakeeper installation requirements, including incorporation of the valve, is necessary for an installation to be considered adequate and approved under Seakeeper's [Standard Warranty Policy](#). Warranty coverage may be excluded for failures or damage resulting from installations that do not conform to these requirements.

This update reflects Seakeeper's ongoing commitment to continuous product improvement based on expanded operational data and evolving vessel configurations.

REFERENCES

- [SWI-140 – Seawater Valve Installation](#)
- [SWI-141 – Seawater Valve Refit Installation](#)
- <https://manuals.seakeeper.com/seakeeper/>